

WRS WARRANTY STATEMENT - IMPORTANT INFORMATION

All Diesel Injectors and Injection pumps are supplied with a 12 month manufacturer's warranty unless otherwise stated. Upon fitment of replacement injectors/pumps, the fuel system must be flushed thoroughly and a new fuel filter fitted. Failure to do this could invalidate your warranty.

Parts Return/Collection

All units should be returned no later than 14 days from the date after removal from the vehicle. Upon receipt the failed unit will be thoroughly examined. We aim to adjudicate within 3 working days of receipt. This will involve the examination of the failed unit and the carrying out of a series of tests. If results are inconclusive the unit will be sent to the relevant manufacturer for further tests and inspection.

Accepted Claims

An accepted warranty claim will be acknowledged, and the unit will be rectified 'Free of Charge' (FOC). In the case of replacement parts, these will benefit from the terms of this warranty for the balance of the remaining warranty period.

Claim Rejection

WRS Automotives reserve the right to reject any warranty claim that is deemed not to meet the warranty conditions noted in this document.

Any claim rejected will be supported by a report detailing the reason(s) for rejection. In the event of 'No Fault Found' (NFF) WRS Automotives will hold the unit(s) in quarantine for 10 working days, awaiting further instructions. A copy of the test bench test report and any supplementary information will be provided to support the claim rejection. If the customer requests the return of the non-faulty unit, Test Charges will apply, relevant to the unit test carried out.

Reasons for Rejected Claims include:

No Fault Found - The unit passes a full test as per the test data supplied by the respective fuel system manufacturer and conforms to the latest test specification.

Insufficient Data - Claims submitted without the appropriate information and/or relevant documents.

In excess of time period - If the unit is beyond the 12-month period from date of purchase.

Contamination or abuse

Defects that occur as a result of water/petrol ingress, fuel contaminants, physical abuse, incorrect installation or unauthorised alteration are not acceptable under the warranty policy.

Nothing in this warranty document shall make WRS Automotives liable for:

- Towing
- Recovery
- Re-delivery charges
- Component on-off costs
- Loss/costs, consequent upon failure of the product.

This warranty is in addition to and does not detract from a consumer's statutory rights.